

SOTI CONNECT

BUSINESS-CRITICAL IDENTIFICATION PRINTING MEETS BUSINESS-CRITICAL PRINTER MANAGEMENT

The age of the “Internet of Things” (IoT) is here and devices are smarter and more interconnected with state-of-the-art networking infrastructure. IoT devices such as SATO CT4-LX desktop, CLNX Series industrial and PW2NX mobile printers now allow organizations to easily manage and tap into invaluable data and capabilities.

Unexpected maintenance costs and/or downtime can turn printers from a revenue driver into a cost problem. With SOTI Connect, an IoT management solution, enterprises that rely on these types of printers can improve operational efficiency, the end user experience and reliability of the equipment throughout its lifecycle.

SOTI Connect can lower the total cost of ownership (TCO) of labeling operations and improve the return on investment (ROI) of their IoT initiatives – all from a centralized location.

PRINTER MANAGEMENT MADE EASY

SOTI Connect provides complete lifecycle management of SATO desktop, mobile and industrial printer models. Its highly flexible, data-driven architecture means new printers can be quickly supported and managed, thus reducing the time-to-market for IoT initiatives.

DEPLOY YOUR LABELING PRINTERS QUICKLY AND CONSISTENTLY

Setup and standardize the performance of business-critical identification solutions to boost reliability, quality and the end user experience.

- Quickly setup and configure multiple SATO printers from a centralized interface to make it easy for IT administrators to support post-deployment with minimal effort.
- Install maintenance or full version firmware or app solutions that address bug fixes, patch vulnerabilities or enable new enhancements seamlessly.
- Setup alerts to monitor for printer statuses and automatically notify personnel when errors or pre-defined conditions occur.

MANAGE ALL PRINTER TYPES, SHAPES AND SIZES

SOTI Connect allows for centralized, user-friendly management of SATO mobile, desktop or industrial tabletop printers.

- User-friendly interface, charts and dashboards provide real-time views of printer information and health.
- Reduce maintenance, repair and resource costs by remotely adjusting printer settings and instantly performing device actions on a single or a group of printers.
- Utilize automation rules to remediate issues by setting pre-defined conditions and pre-configured actions when those conditions are met.



WHAT SOTI CONNECT CAN DO FOR YOUR BUSINESS

MANAGE YOUR BUSINESS-CRITICAL INDUSTRIAL, DESKTOP AND MOBILE PRINTERS

SOTI Connect addresses key printer management challenges with remote support features to reduce device downtime and workflow disruptions.

- Remote software updates enable instant installation of maintenance releases or new capabilities.
- Remote printer configurations and settings adjustments ensure print consistency and quality across a fleet of SATO printers.
- Remote support features provide instant access to printer endpoints and allow organizations to immediately perform actions to troubleshoot and resolve issues to prevent downtime.
- Automation rules automatically issue alerts and actions when pre-defined conditions are met on the device, greatly reducing printer downtime.
- Advanced data collection provides around the clock analysis of valuable printer status information to ensure printers reliably perform at full capacity.



SOTI ONE SIMPLIFIES YOUR BUSINESS MOBILITY AND IoT

The **SOTI ONE Platform** is an integrated suite of solutions designed to reduce the cost, complexity and downtime related to business-critical mobility and IoT. Comprised of six revolutionary products, the SOTI ONE Platform helps businesses remove functional silos, eliminate downtime, build apps faster, manage all mobile and IoT devices in one place and deliver actionable insights. When everything is connected, the SOTI ONE Platform makes mobile and IoT business operations simpler, smarter and more reliable.



TO LEARN MORE:

Contact your SATO Sales Rep



SOTI is a proven innovator and industry leader for simplifying business mobility and IoT solutions by making them smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

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