



SOTI CONNECT

BUSINESS-CRITICAL AUTO
IDENTIFICATION PRINTING
MEETS BUSINESS-CRITICAL
PRINTER MANAGEMENT

“Things of the Internet” are getting smarter and more connected. To keep up with ever-increasing customer demands, enterprises are relying on industrial and mobile printers to improve their operational efficiency, safety and customer experience. However, unexpected maintenance costs and downtime of printers can turn it from a revenue driver into a cost problem. SOTI's IoT management solution is built for the enterprise and provides complete lifecycle management of heavy duty industrial, desktop and mobile printers within an organization, lowering the total cost of ownership (TCO) of their labeling operations and improving the return on investment (ROI) of their IoT initiatives.

PRINTER MANAGEMENT MADE EASY

SOTI Connect provides complete lifecycle management of TSC Printronix Auto ID desktop, industrial and RFID printer models. Its highly flexible, data-driven architecture means new printers are quickly supported and managed, reducing deployment time for IoT initiatives. SOTI Connect delivers on what matters: increased reliability of an organization's printer fleet and the quality of the materials being printed.

- Setup and configure fleets of TSC and Printronix Auto ID printers and make it easy to support post-deployment with little effort.
- Apply maintenance or full version releases with remote firmware updates that fix bugs, patch vulnerabilities or enable brand new capabilities instantly.
- Setup alerts to monitor for printer behavior and receive automatic notifications when behavior is outside of normal configurations.

MANAGE ALL PRINTER TYPES, SHAPES AND SIZES

Easy integration and maintenance for enterprise applications is a hallmark of TSC Printronix Auto ID, especially the Printronix Auto ID line of printers. Powered by the Printronix System Architecture (PSA), all Printronix Auto ID printers are built on an intelligent design platform with a common user interface, embedded webpage and an array of printer language emulations.

This makes it easy to integrate Printronix Auto ID into SOTI Connect and existing applications. Once a customer is familiar with one Printronix Auto ID printer, they can easily work with any Printronix Auto ID printer.

- User-friendly interface, charts and dashboards provide real-time views of printer information and health.
- Reduce maintenance, repair and resource costs by remotely adjusting printer settings and instantly performing device actions on a single or a group of printers.
- Utilize automation rules to remedy issues by setting pre-defined conditions and preconfigured actions when those conditions are met.



WHAT SOTI CONNECT CAN DO FOR YOUR BUSINESS

MANAGE YOUR BUSINESS-CRITICAL INDUSTRIAL, DESKTOP AND MOBILE PRINTERS

SOTI Connect addresses key printer management challenges with remote support features that reduce device downtime and workflow disruptions.

- Remote firmware updates enable instant installation of firmware updates.
- Remote printer configurations and settings adjustments ensure print consistency and quality across a fleet of printers.
- Remote support features provide access to printer endpoints and allow organizations to perform actions to troubleshoot and remediate issues.
- Automation rules automatically issue alerts and actions when pre-defined conditions are met.
- Advanced data collection provides around the clock analysis of valuable printer status information to ensure printers perform reliably.

TSC PRINTRONIX AUTO ID PRINTERS MANAGED BY SOTI CONNECT

Printronix Auto ID Printers

TSC Printers



**T800/T800 RFID -
Enterprise-Level Desktop
Printer**



**Alpha-30L and Alpha-40L
Mobile Printers**



**T4000/4000 RFID -
Entry-Level Industrial
Printer**



**MH Series
Industrial Barcode Printer**



**T6000e/T6000e RFID
- Enterprise-Level
Industrial Printer Series**



**MX Series
High-End Industrial Printer**



**T8000 High-Performance
Industrial Printer Series**



**TX Series
Desktop Barcode Printer**



**ODV-2D Integrated
Barcode Printer/Verifier**



**PEX Series
Print Engine**

SOTI ONE SIMPLIFIES YOUR BUSINESS MOBILITY AND IoT

The **SOTI ONE Platform** is an integrated suite of solutions designed to reduce the cost, complexity and downtime related to business-critical mobility and IoT. Comprised of six revolutionary products, the SOTI ONE Platform helps businesses remove functional silos, eliminate downtime, build apps faster, manage all mobile and IoT devices in one place and deliver actionable insights. When everything is connected, the SOTI ONE Platform makes mobile and IoT business operations simpler, smarter and more reliable.



ABOUT TSC PRINTRONIX AUTO ID

TSC Auto ID Technology is a leading designer and manufacturer of innovative thermal printing solutions. Comprised of two industry-leading brands, TSC and Printronix Auto ID, we have over 65 years of combined industry experience, strong local sales engineering support, and continuous investment in product development. We are capable of quickly adapting solutions to meet the needs of our customers, from small businesses to Fortune 500 companies.

TSC Auto ID offers budget-friendly desktop printers to high-performance industrial solutions including rugged mobile printers.

Printronix Auto ID offers premium, enterprise-level applications with a selection of high-end features including RFID encoding and integrated barcode verification.

TO LEARN MORE:

Contact your Printronix Auto ID Sales Rep



SOTI is a proven innovator and industry leader for simplifying business mobility and IoT solutions by making them smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

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