SOTI

CUSTOMER STORY

Computacenter

SOTI Supports Computacenter in the Secure Management of Devices for Logistics, Configuration and Integration Processes

Computacenter is a leading independent IT service provider working with large enterprises and public sector institutions. The company helps its customers procure, transform and manage their IT infrastructure to drive digital transformation, and support users and their business. Computacenter is a public company listed on London's FTSE 250 (CCC.L) and employs over 17,000 people worldwide.

The Challenge

Before working with SOTI, Computacenter had a limited overview of the status of devices used in their global logistics and configuration centers. The devices were also configured individually so there was no uniform setup. This made it difficult to share devices within the team.

The Solution

With SOTI MobiControl, Computacenter now has a better overview of its mobile investments. In addition, Computacenter also sells SOTI MobiControl as a best-in-class Enterprise Mobility Management (EMM) solution to its customers and can truly realize the benefits of the SOTI ONE Platform.

> "SOTI has made a significant contribution to optimizing our work processes. We now have greater visibility over our mobile device investments and can help our employees perform more efficiently. After using SOTI MobiControl in our own operations, we were convinced this solution would deliver huge benefits to our customers as well. We are now a customer and partner of SOTI."
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> **Steffen Beilmann, Computacenter Senior Consultant**

The Results

Computacenter now has better insight into its operational processes using SOTI MobiControl, which also allows it to securely run its Android devices on a regular basis with the latest operating system patches. Computacenter is able to scan 10,000 goods per day more securely, tracking how many times a product barcode has been scanned. If there are problems with the lighting in the halls, the team will be instructed on how to operate the equipment or if deviations from workflow processes are needed. In addition, it can easily be determined, for example, where the Wi-Fi signal strength within the halls is insufficient and whether Wi-Fi coverage optimization is needed.

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