SOTI®
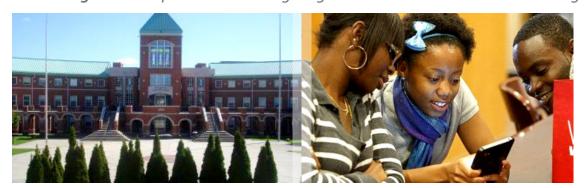# East Orange High School *Case Study*

East Orange: *SOTI Empowers East Orange High School to Embrace Mobile Learning*

Industry Application Area:
Education
Mobile Devices
• Samsung GALAXY Tab 7.0

Summary:
East Orange High School
East Orange Campus High School is one of three high schools located in East Orange, N.J., a suburb of Newark. More than 200 staff members serve 1,800 students in grades 9–12.

Challenges
Support Remote Mobile Devices, Manage Applications, Ensure Responsible Usage, Secure Sensitive Data.

MobiControl Solution
Remote Control for 1:1 assistance, Kiosk Mode, Mobile Application Management (MAM) tools, Web Content Filtering and Remote Lock/Wipe.

Result
Device and Application Management, Responsible Device Use, Enhanced Security, Engaged Student Learning

"We are pleased to have selected MobiControl to manage and secure our Samsung GALAXY tablets at East Orange Campus High School. Thanks to MobiControl, we can ensure students have an engaging learning experience with this new technology while being assured that the tablets are being used responsibly."

Makeba McCray
School Technology Coordinator
East Orange Campus High School

About East Orange High School

East Orange Campus High School is one of three high schools located in East Orange, N.J., a suburb of Newark. More than 200 staff members serve 1,800 students in grades 9–12.

The Business Challenge

Education institutions are escalating the adoption of mobile devices to enhance the learning experience and student engagement. To achieve these objectives, East Orange worked with Verizon Wireless to equip 470 students with Samsung GALAXY Tab 7.0, enabling them with flexible and round-the-clock access to learning resources. Shortly after the deployment of these tablets, the East Orange IT team quickly realized that a Enterprise Mobility Management (EMM) solution would be essential to ensure that the devices are properly managed, supported and secured.

While there were many benefits of the East Orange mobile initiative, several challenges were faced in deploying this new technology in the classroom. The IT team lacked the ability to remotely manage and support the devices. The school district also did not have the capability to configure security settings according to user profiles, monitor usage and restrict access to non- educational content on the devices. To ensure success of its mobile learning initiative, East Orange began the search for an enterprise-grade EMM solution that is feature-rich, reliable and easy-to-use.

The Solution

After evaluating several leading vendors, East Orange chose SOTI MobiControl for Education to effectively manage, support and secure their Samsung devices. East Orange can view real-time device information, diagnose and fix device issues over-the-air, and install and update educational apps remotely without ever disrupting the student. East Orange enforces responsible use by restricting and web content. In the event of loss or theft, East Orange can prevent a third party from accessing sensitive data on the devices using remote lock and wipe capabilities.

East Orange received a personalized training session and support from a SOTI technical sales engineer. Subsequently, the school's IT team was able to install MobiControl for Education quickly and efficiently. "We were impressed with SOTI's knowledgeable support team as they were very helpful and patient in answering our technical questions during and after the implementation," said Makeba McCray, School Technology Coordinator at East Orange Campus High School.

The Result

The implementation of MobiControl for Education has allowed East Orange to overcome many of the common challenges associated with the deployment of mobile technology in the classroom. MobiControl for Education allows East Orange to not only manage their mobile assets, but also ensure devices are used in an engaging and responsible manner. With the combined Samsung, SOTI, and Verizon solution in place, students at East Orange can realize the full potential of 1:1 learning, while assuring teachers and administrators that the experience remains focused and free of objectionable content.

"With the PARCC (Partnership for the Assessment of Readiness for College and Career) initiative heading in our direction for the 2014/2015 School year, we are actively encouraging students to use mobile devices and laptops as learning tools," said Vaughn Miller, Senior Network Manager, East Orange Board of Education. "SOTI plays an important role in ensuring that we meet the filtering and security requirements of the program, allowing our students to take exams on these devices while adhering to state privacy and security requirements."

About SOTI Inc.
SOTI is the world's most trusted provider of Enterprise Mobility Management (EMM) solutions, with over 14,000 enterprise customers and millions of devices managed worldwide. SOTI makes mobility work by developing industry-leading solutions for EMM, allowing organizations to support corporate-liable and Bring Your Own Device (BYOD) policies. SOTI MobiControl solves the unique challenges involved in managing, securing, supporting, and tracking mobile and desktop computing devices across all platforms.

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